



Q1 FY19

Three months ended 31 December 2018

# Noteholder Presentation

28 FEBRUARY 2019

**Make the day work.**

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# Presenters

David Flochel



• CEO •

Gabriel Pirona



• CFO •

# Agenda

01- Key Q1 Highlights

02 - Selecta Today

03 - Q1 Financials

04 - 2019 Outlook



## 01 Key Q1 Highlights

**Make the day work.**



01

## Q1 Highlights

Strong performance

### Financial highlights

Gross sales<sup>1</sup> €403.8m, up 5.6% vs Q1 FY18



Adjusted EBITDA<sup>1</sup>: €64.0m, up 7.6% vs Q1 FY18



Adjusted EBITDA<sup>1</sup> less net capex of €25.9m, encouragingly up 3.0% on prior year, and achieved alongside investment in growth, demonstrating benefits of synergy programme



01

# Q1 Achievements

Strong performance

## Strategic priorities

Strengthen #1 market leadership

Greater Customer Experience

Delighted consumers

Powered by great people

Route-based excellence to the last mile

Natural market consolidator

Innovation leadership



## Q1 progress

Continued quarterly upward momentum in line with plan

95% customer retention achieved, improved net customer gains reflecting increased wins

Selecta Sweden recognised as 'best coffee supplier' in Custice's annual customer satisfaction survey awards

Enhanced employee engagement programme launched, alongside further investment in training, with 600 sales staff trained in dedicated sales academy programme

Highly experienced leadership hire: Andy Ransom, CEO of Rentokil plc and with significant experience in route-based business models, appointed Non-Executive Director

Continued investment in technology and systems to increase efficiencies, with telemetry devices now installed in more than 50,000 vending machines, a 70% increase on prior year

Confirmed M&A programme to deliver 3 - 5% annualised growth

Continued successful roll-out of MicroMarkets concept



## 02 Selecta Today

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**LAVAZZA**

**LAVAZZA**  
TORINO, ITALIA, 1895

EXCELLENT  
COFFEE!  
CHF 2.00

**Make the day work.**

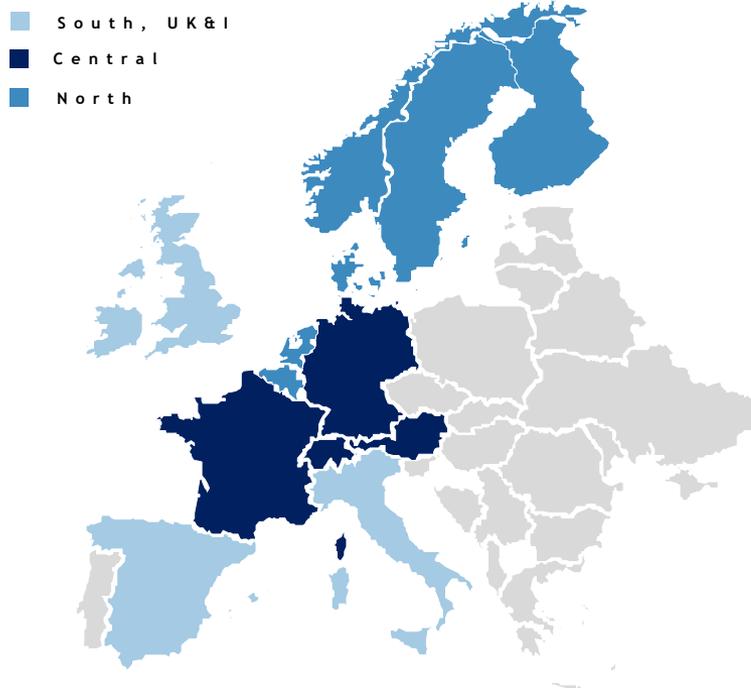


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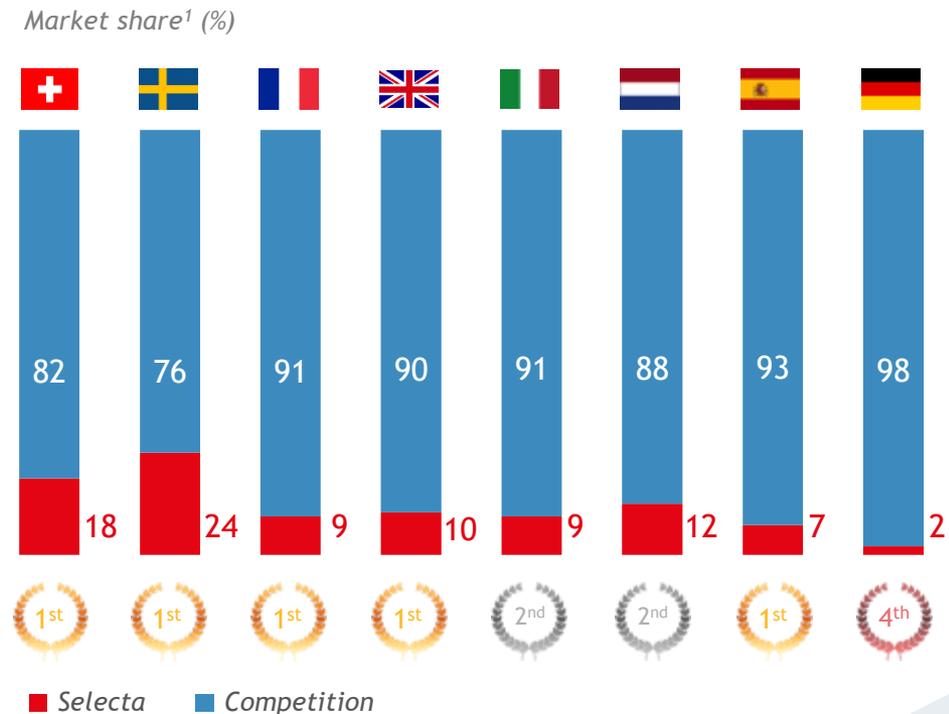
## The Leading Unattended Self-Service Coffee and Convenience Food Provider in Europe

- Uncontested #1 in the European market - #1 or #2 position in 10 core markets
- Average 10 million consumers served daily across 16 countries
- Continued business transformation focused on sales and operational excellence, scale and synergies
- M&A programme continuing to build business scale alongside organic growth

### Pan-European presence



### Selecta has leading positions in a highly fragmented market



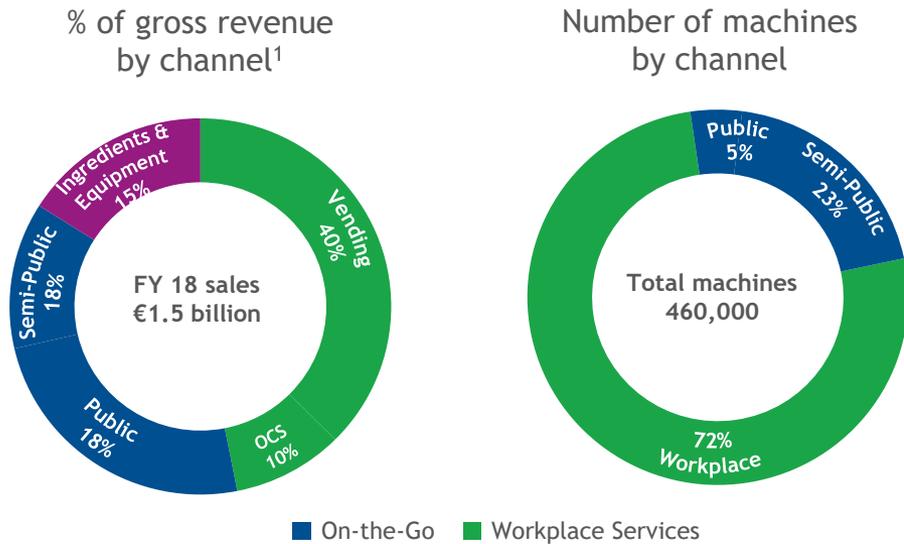
<sup>1</sup> source: OC&C Report

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# Our Route-based Business Model and Product & Service Offerings

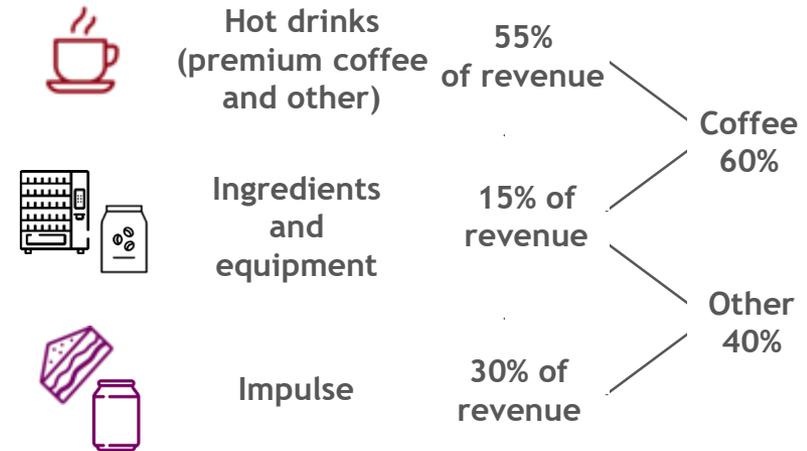
- Targeted go-to market strategy to capture growing demand from multiple channels
- Comprehensive product and service offering tailored to fit customer and consumer needs
- Strong partnerships with global brands
- Route-based business with logistics infrastructure network and highly effective last mile

Selecta business model: breakdown by channels



<sup>1</sup> FY18 figures

Breakdown of product and service offering

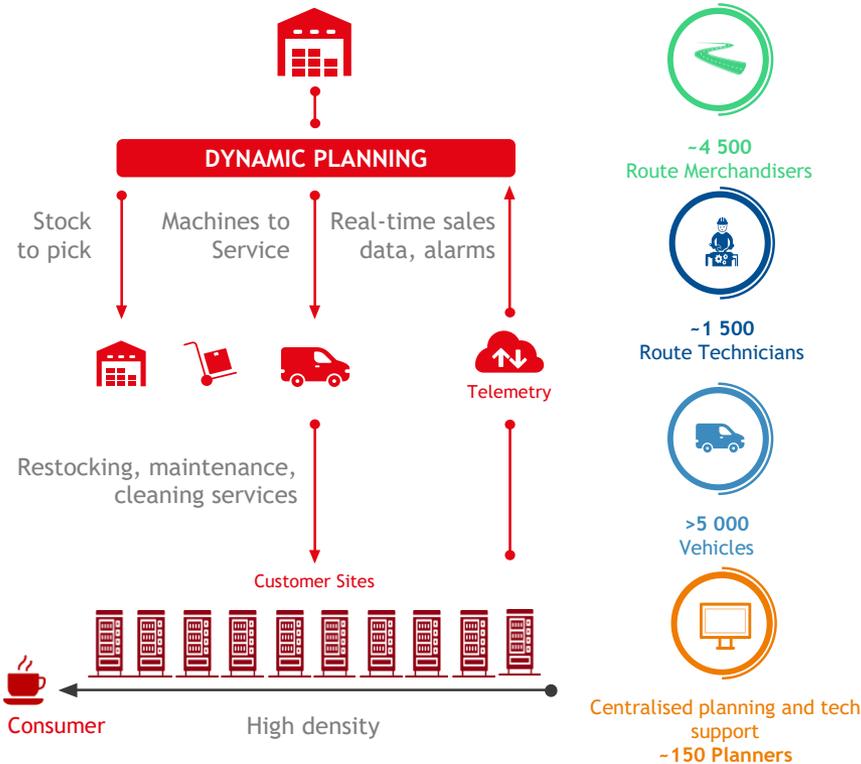


Global partnerships



# Route-based Business Model Drives Competitive Advantage and Operational Efficiency

## Our route-based business model



## Distinct market position

- Granularity of format allows customisation of offering to local needs (segment, individual customer)

## Leading route density on the last mile

- Selecta's route-based operation represents a distinct competitive advantage on the last mile and beyond
- Leading density creates high entry barriers, and provides attractive unit economics for growth and bolt-on acquisitions

## Operational capabilities - "Toyota Model"

- Recognised for its unique abilities to operate in complex environments (e.g. petrol, public transport networks)
- Ongoing introduction of telemetry (IoT) enables revolutionary transformation of "Push" into "Pull" model (a.k.a. Toyota Model)

# Clear and Consistent Roadmap to Strengthen #1 Market Leader Position in Europe



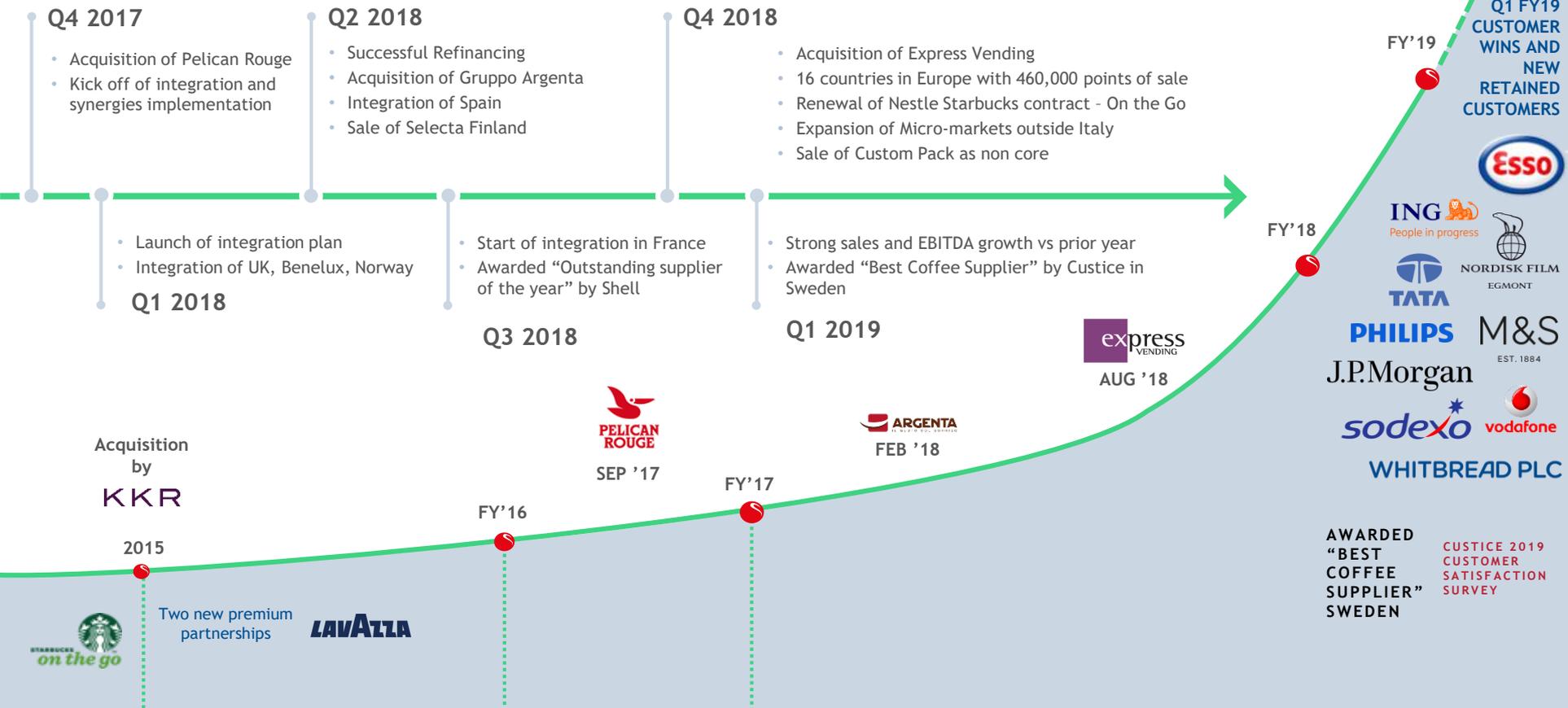
Vision: Selecta is the European leader in unattended self-serve coffee and convenience food, at the workplace and on-the-go

Mission: Selecta is dedicated to providing great quality coffee brands, convenience food & beverages concepts and convenient concepts in food and beverages.

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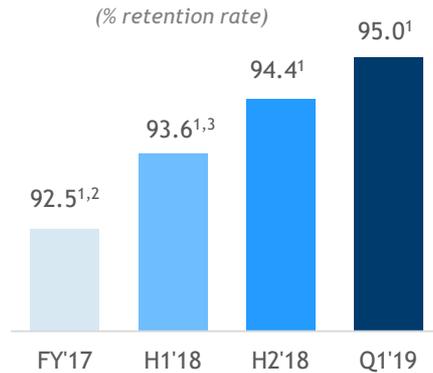
# Recent Business Transformation Enabled by Focused Execution

- Enhanced leadership capabilities
- Culture focused on delivery of transformation milestones



# 02 Focused Drivers of Organic Growth

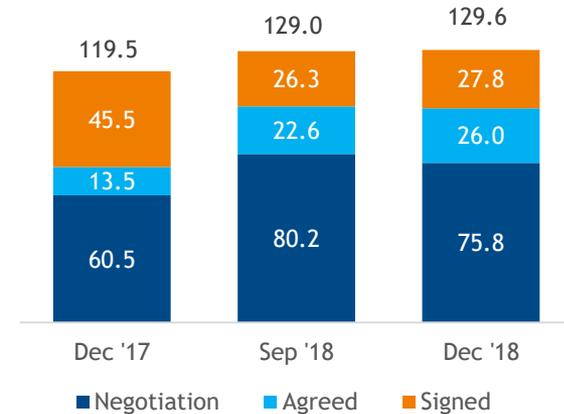
## Consistently Improving Retention



- 95% retention target reached in Q1
- Q1 FY19 progression driven by improvements in Italy +0.9%, Sweden +0.9% and Belgium +0.9%
- +2.0% quarter on quarter improvement in UK
- +0.5% quarter on quarter improvement in France
- Initial positive impact of employee and customer engagement programme
- Q1 FY19 retained clients:



## Consistently High Pipeline (€m)



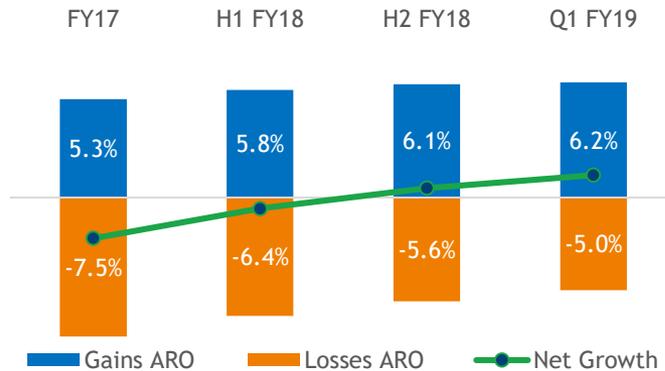
- Pipeline at yet another record high
- Engaged in a project supported by consultancy to improve pipeline conversion, sales process efficiency and sales training effectiveness
- Focus on accelerating pipeline conversion by decreasing the time from winning to installation
- Q1 FY19 notable wins include:



<sup>1</sup> Retention for the Group including Pelican Rouge France  
<sup>2</sup> Includes estimations for pre-acquisition Pelican Rouge losses  
<sup>3</sup> H1 losses have been annualised for legacy Pelican Rouge entities

# 02 Focused Drivers of Organic Growth

## Turnaround of Net Growth



- Improving trend in net growth from ARO<sup>1</sup> gains and losses moving from -0.6% in H1 FY18 to +1.2% in Q1 FY19
- Net growth driven by gains in Netherlands, Nordics and Switzerland
- 2,000 new machines added in Q1 FY19, notably in Sweden and Switzerland

## Growing Net Sales<sup>2</sup> / Machine / Day (in €)

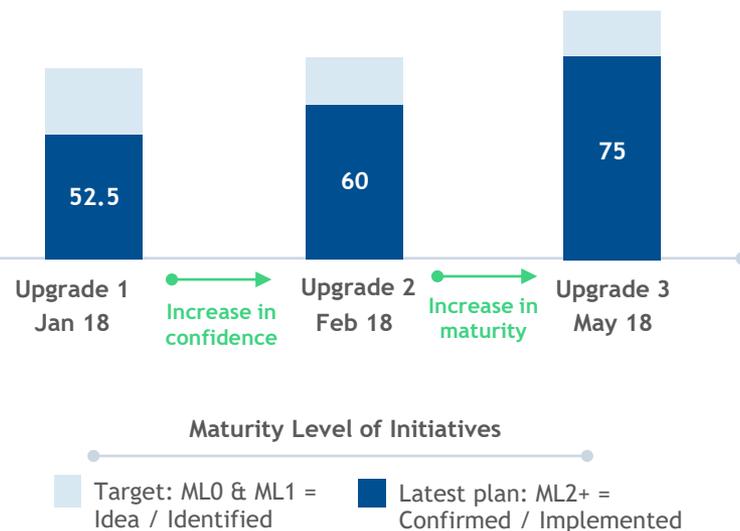


- Accelerating cashless and telemetry rollouts in France and UK following solid results of 2018 installs
- Launched company-wide pricing & throughput initiative in collaboration between sales & operation teams
- Good progress in pricing initiatives in the Netherlands and Belgium
- Initiatives launched in all markets to steer operational and service excellence

## Consistent Over-delivery of Synergies Lead to Multiple Upgrades in Targets with Further Upside potential

### Cumulative synergies delivery by 2020

(€ in million)



Synergy program is cash positive each year

### Regular review and consistent delivery against roadmap

- Over-delivery and validation of early stage ideas (ML0 and ML1 potentials) enabled early upgrades of synergy programme from €52.5m in January to €60m in February and €75m in May 2018
  - Higher procurement savings following FY18 Q1/Q2 over-delivery (€5m)
  - Delivery of maximum SG&A potential (€5m)
  - Confirmation of telemetry and planning savings during pilots (€5m)
- Programme reviewed and audited by industry leading consultant
- The programme tracks ahead of plan. In addition, new initiatives (ML0 & ML1) have been identified internally and are currently being assessed, with potential for further upside



## 03 Q1 Financials



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# 03 P&L Summary

## Q1 FY19

### Gross sales

- +5.5% reported, €403.8m at constant currency<sup>1</sup> (CC) +5.6%

### Net sales

- +5.5% reported, €363.3m (CC) +5.6%, driven by an acceleration in new business gains, improvement in retention and higher sales per machine per day
- Net sales growth across all countries, excluding France and UK, was 5.9%
- Sales in France and UK are on track and in line with integration plan

### Adjusted EBITDA

- +7.5% reported, €64.0m (CC) +7.6%, driven by
  - €11m from growth and synergy savings
  - Improved EBITDA margin by 0.3% driven by synergy programme, partially offset by investment in capabilities and growth financing schemes
- Adjusted employee costs, excluding acquired businesses, were lower compared with the prior year

### One-off adjustments

- €(13.8)m (CC), due to
  - Ongoing integration in France
  - Ramp up in M&A activities
  - Harmonisation of technology across existing machine park as part of integration programme

€m	At actual rates			At constant currency		
	Q1 FY19	Q1 FY18	Variance %	Q1 FY19	Q1 FY18	Variance %
<b>Gross sales</b>	<b>401.8</b>	<b>380.7</b>	<b>5.5%</b>	<b>403.8</b>	<b>382.4</b>	<b>5.6%</b>
Vending fees	(40.5)	(38.1)	6.2%	(40.5)	(38.2)	6.0%
<b>Net sales</b>	<b>361.3</b>	<b>342.5</b>	<b>5.5%</b>	<b>363.3</b>	<b>344.2</b>	<b>5.6%</b>
Materials and consumables used	(134.3)	(126.9)	5.8%	(135.1)	(127.5)	6.0%
<b>Gross Profit</b>	<b>227.0</b>	<b>215.6</b>	<b>5.3%</b>	<b>228.2</b>	<b>216.7</b>	<b>5.3%</b>
<i>% margin on net revenue</i>	<i>62.8%</i>	<i>62.9%</i>		<i>62.8%</i>	<i>63.0%</i>	
Adjusted employee costs	(113.2)	(109.9)	3.1%	(113.8)	(110.4)	3.0%
Other operating expenses	(50.2)	(46.6)	7.7%	(50.4)	(46.8)	7.8%
<b>Adjusted EBITDA</b>	<b>63.6</b>	<b>59.2</b>	<b>7.5%</b>	<b>64.0</b>	<b>59.5</b>	<b>7.6%</b>
<i>% margin on net revenue</i>	<i>17.6%</i>	<i>17.3%</i>		<i>17.6%</i>	<i>17.3%</i>	
One offs	(13.8)	(9.0)	52.9%	(13.8)	(9.1)	51.8%
<b>Reported EBITDA</b>	<b>49.8</b>	<b>50.1</b>	<b>-0.6%</b>	<b>50.2</b>	<b>50.4</b>	<b>-0.4%</b>
<i>% margin on net revenue</i>	<i>13.8%</i>	<i>14.6%</i>		<i>13.8%</i>	<i>14.6%</i>	

# 03 Result by Region at Constant Rates<sup>1</sup>

## Q1 FY19

### South, UK and Ireland

- Approx. 37% of total net sales. Net sales up €16.1m or 13.5% vs. prior year, driven by continued sales growth in Italy and Spain, compounded by the acquisition of Express Vending
- Adjusted EBITDA increase reflecting impact of gross acquisitions and synergy savings

### Central

- Approx. 34% of total net sales. In line with expectations, net sales contracted by €3.3m as strong performance in Switzerland and Germany was offset by turnaround of legacy Pelican Rouge business in France
- Adjusted EBITDA in the region is growing in line with turnover growth, with the exception of turnaround market France, as expected

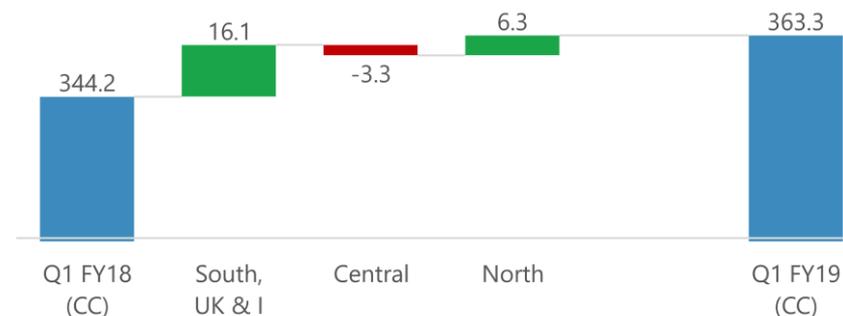
### North

- Approx. 29% of total net sales. Up 6.5% with growth in all countries, notably in Sweden and Belgium
- Strong adjusted EBITDA increase coming from growth in the region and synergy savings

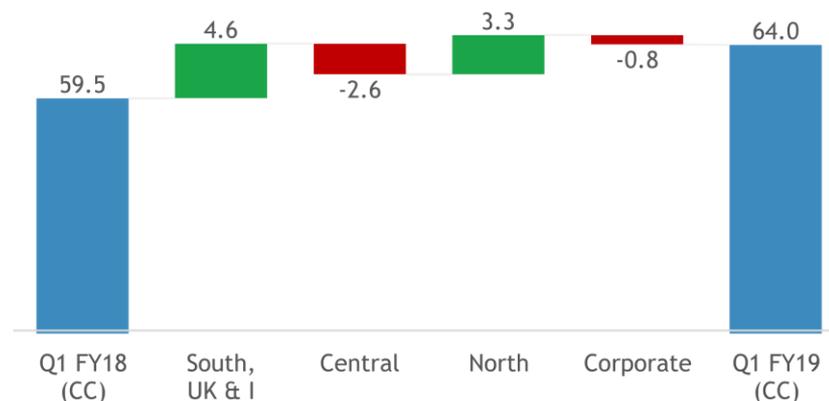
### Corporate

- Corporate costs as percentage of sales are consistent period on period, reflecting the investment in innovation and other capabilities driving growth

### Net sales by segment<sup>1,2</sup> (€m)



### Adjusted EBITDA by segment<sup>1</sup> (€m)



# 03 Liquidity at 31 December 2018

## Liquidity summary

- Cash at bank of €94.9m at 31/12/18
- Senior secured notes of €1,311.8m
  - €765m senior secured 5.875%
  - €325m senior secured floating rate notes
  - CHF250m senior secured 5.875%
- Revolving credit facility: €83.0m drawn at 31/12/18 to finance acquisitions and optimise working capital
- Group available liquidity<sup>1</sup> €161.9m

## Leverage ratio

- Pro-forma leverage ratio of 4.7x

## At actual rates

€m	Dec 18
<b>Cash at bank</b>	<b>94.9</b>
Factoring facilities	3.0
Reverse factoring facilities	5.9
Revolving credit facility	83.0
Senior secured notes	1,311.8
Accrued interest	14.4
Finance leases	38.5
<b>Total senior debt</b>	<b>1,456.7</b>
<b>Net senior debt</b>	<b>1,361.8</b>
Adjusted EBITDA last twelve months <sup>2</sup>	251.2
<b>Leverage ratio</b>	<b>5.4x</b>
<b>Available liquidity<sup>1</sup></b>	<b>161.9</b>

€m	Dec 18
Adjusted EBITDA last twelve months <sup>2</sup>	251.2
Pro-forma leverage ratio (post synergies & synergy upgrade)	4.7x

# 03 Cash Flow Statement at Actual Rates

## Q1 FY19

### Cash generation highlights

- Q1 Free cash flow €(38.9)m
  - Significant improvement in net cash generated from operating activities to €(1.5)m from €(9.9)m
  - Re-investment in capex upfront in the year to accelerate growth
- Trade working capital at 31 Dec 2018 €(88.4)m
  - Favourable, structurally negative working capital supports further growth as a source of funding
  - Company wide programme launched to further strengthen working capital levers
- Significant improvement of structural cash generation
  - Adjusted EBITDA less capex improved by 3.0% vs the prior year, and achieved alongside investment in growth, reflecting benefits from the synergy programme
  - Capital intensity benefits underpinned by structural optimisation pillars: demand/portfolio management, off balance sheet funding and increased refurbishments

### EBITDA less net capex (constant rates)<sup>1,3</sup>

€m	Q1 FY19	Q1 FY18	Variance %
Adjusted EBITDA	64.0	59.5	7.6
Net Capex <sup>3</sup>	(38.1)	(34.3)	10.9
<b>EBITDA less Net Capex</b>	<b>25.9</b>	<b>25.2</b>	<b>3.0</b>

### Cash flow statement at actual rates<sup>2</sup>

€m	Q1 FY19	Q1 FY18
EBITDA	49.8	40.2
(Profit) / loss on disposals	(3.0)	(1.7)
Cash changes from other operating activities	(0.3)	(1.0)
Change in working capital and provisions	(48.1)	(47.4)
<b>Net cash from operating activities</b>	<b>(1.5)</b>	<b>(9.9)</b>
Cash capex net of proceeds	(32.0)	(22.4)
Finance lease payments	(5.4)	(3.5)
Other investing movements	-	0.2
<b>Net cash used in investing activities excluding M&amp;A</b>	<b>(37.4)</b>	<b>(25.7)</b>
<b>Free cash flow</b>	<b>(38.9)</b>	<b>(35.6)</b>
Acquisition of subsidiary net of cash acquired	(0.9)	-
<b>Free cash flow including acquisition</b>	<b>(39.8)</b>	<b>(35.6)</b>
Proceeds/ repayment of loans and borrowings	25.4	25.0
Interest paid and other financing costs	(49.2)	(19.7)
Financing related financing costs paid	(0.5)	(6.7)
<b>Net cash used in financing activities</b>	<b>(24.2)</b>	<b>(1.4)</b>
<b>Total net cash flow</b>	<b>(64.1)</b>	<b>(37.1)</b>



## 04 2019 Outlook



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## 04

## Outlook for 2019

## Guidance

FY19 guidance confirmed<sup>1</sup>

3.5% Gross Sales Growth

Adjusted EBITDA €265m to €275m

Free Cash Flow €80 to €100m